

ANANDA CHANDRA COLLEGE

(GOVERNMENT SPONSORED)

AFFILIATED TO: UNIVERSITY OF NORTH BENGAL

Office of the Principal
P.O. & Dist. JALPAIGURI,
WESTBENGAL,
INDIA, PIN CODE - 735101



E-mail: accjal@gmail.com

Website: www.accollege.in

REPORT OF GRIEVANCE CELL

In compliance with the UGC Grievance Redressal Regulations, the institution has a functioning Grievance Redressal Cell for redressal of grievances of aggrieved students of the institution.

Structure:

The Grievance Redressal Cell is constituted of faculty members from various departments to ensure diverse perspectives and fair representation. The Convenor of the Cell is responsible for managing the operations of the cell, including receiving grievances, scheduling meetings, and maintaining records. To enable students to voice their complaints openly and honestly, without any fear of retaliation, the grievance/complaint box is placed in front of the Principal's chamber. There students may place their complaints for enhancing the college's administration and academics.

Objectives:

The primary objective of the Grievance Redressal Cell is to provide a fair, transparent, and impartial mechanism for resolving grievances and complaints raised by students, faculty, or staff members of the college. The cell aims to address grievances in a timely manner, promote a harmonious and conducive learning environment, and uphold the rights and interests of all stakeholders.

Functions:

1. **Receive Grievances:** Act as the central point of contact for individuals to submit grievances or complaints related to academic, administrative, or interpersonal issues within the college.

2. **Investigate Grievances:** Conduct thorough and impartial investigations into the grievances received, gathering relevant information and evidence to facilitate resolution.

3. **Mediation and Resolution:** Facilitate mediation sessions between the aggrieved parties to explore mutually acceptable solutions and resolve conflicts amicably whenever possible.

4. **Legal Compliance:** Ensure compliance with relevant laws, regulations, and college policies in addressing grievances, while maintaining confidentiality and privacy as appropriate.

5. **Documentation:** Maintain comprehensive records of all grievances received, including details of the complainant, nature of the grievance, actions taken, and outcomes of the resolution process.

6. **Recommendations:** Provide recommendations to the college administration for policy changes or procedural improvements based on recurring themes or patterns identified through the grievance redressal process.

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Grievance Committee Members:

(2017-18 to 2019-20)

Dr Md. Abdur Razqque (Principal)
Dr Chandana Acharjee/ Dr Manika Saha (Bursar)
Dr Prosad Roy (Convenor)
Dr Ranjana Bhattacharjee
Dr Paramita Dasgupta
Dr. Bikramjit Roychowdhury
Dr. Ranjit Barman
Dr. Gour Sundar Ghosh
Sri Bhajan Basak
Sri Tonmoy Chatterjee
Dr Mihir Sarkar

(2020-21 onwards)

Dr Debashis Das (Principal)/ Dr. Diganta Chakraborty (Teacher-in-Charge)
Dr Manika Saha /Dr Asim Sarkar (Bursar)
Dr Gour Sundar Ghosh (Convenor)
Dr Tapan Kumar Ghosh
Dr Indrajit Ghosh
Dr Pushpanjali Roy
Dr ranjit Barman
Dr Bikramjit Roy Chowdhury
Sri Bhajan Basak
Dr Mihir Sarkar
Smt Alivia Sarker
Sri Shib Sankar Choudhury
Sri Subal Chandra Barman

Grievance Cell Report for the last five years (2018 – 2023)

Complaints relating to diverse issues, both, academic and administrative were received in the mentioned phase. The Grievance Redressal Committee has successfully resolved the issues through proper channel. Brief on the complaints and redressal is given below, session-wise:

Annual Report: 2018 –2019

SL No.	Complaints Lodged Date	Complaints Lodged by	Issue	Action Taken Date	Action Taken
1.	24/08/2018	Rashmi Singha (Sem I, Education Dept.)	Identity card	27/08/2018	Office was directed to issue identity cards at the earliest.
2.	11/12/2018	Anonymous	Unrestrained use of mobile phones in corridors	17/01/2019	1) Instructing the students about restrained and responsible use of mobile phones. 2) Putting placards on mobile usage do's and don'ts in the corridors.
3.	15/01/2019	Suchismita Singh, Deepshikha Barua, Shaheen Bose (Part II, English Dept.)	Unhygienic state of ladies toilet	17/01/2019	Sweeper was called and directed to clean toilets regularly.

Annual Report: 2019 –2020

SL No.	Complaints Lodged Date	Complaints Lodged by	Issue	Action Taken Date	Action Taken.
1.	07/06/2019	Amit Roy (Sem III, Education)	Non-functioning of fan and light	14/06/2019	Grievance was forwarded for immediate redressal; purchases were done and issue was redressed by 20/06/2019.
2.	29/05/2019 & 04/06/2019	Sandeep Munda (3 rd Year, Physical Education)	Condition of beds and doors in hostel	14/06/2019	Grievance was forwarded to the Principal, and the issue was resolved by 08/07/2019.
3.	20/01/2020	Sonam Chong Bhutia (3 rd Year, Physical Education)	Non-functioning lights	29/01/2020	Grievance was forwarded to the Principal, and the issue was resolved by 08/02/2020.

Annual Report : 2020 –2021

SL No.	Complaints Lodged Date	Complaints Lodged by	Issue	Action Taken Date	Action Taken
1.		Several (informal complaints)	Online class related issues	21/12/2020	Students were instructed to drop mail to the college mail id for one-to-one redressal of the issue.

Annual Report: 2021 –2022

SL No.	Complaints Lodged Date	Complaints Lodged by	Issue	Action Taken Date	Action Taken
1.	18/02/2022	Kankanita Roy, Ipshita Paul, Akash Paul, Ashim Mandal and others (1 st Sem, Botany)	Departmental (Botany) Infrastructure and repairing of microscope	03/03/2022	The grievance was forwarded to the Principal and was resolved by 07/03/2022.
2.	09/02/2022 & 25/02/2022	Bhagyashree Roy (4 th Sem, Economics) & Animesh Nath (6 th Sem, Programme)	Lack of faculty in Statistics	03/03/2022	The grievance was forwarded to the Department of Mathematics and was resolved by the Departmental Faculties on 16/03/2022

Annual Report: 2022 –2023

SL No.	Complaints Lodged Date	Complaints Lodged by	Issue	Action Taken Date	Action Taken
1.	22/12/22	Pritam Paul, Bidhi Agarwal, Nikita Basak and others (Chemistry)	Shifting of Chemistry Department	08/02/2023	The grievance was forwarded to the Principal for redressal.
2.	10/01/2023	Ananya Sarkar (2 nd Sem, Education)	Unhygienic condition of Girl's Common Room	08/02/2023	Sweeper was called, and regular cleaning and sweeping was supervised henceforth.

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Report of Internal Complaints Committee (2022-23)

During the year 2022-23, a meeting of ICC was held which was presided by Dr. Paramita Dasgupta. The following members - Dr. Manika Saha, Dr. Chinmayakar Das and Dr. Pushpanjali Ray attended the meeting.

Resolution of the meeting held on 26/09/2022: A decision was taken to hold a sensitization programme to make students, faculty and non teaching staffs of the College aware of the POSH Act 2013. It was also resolved that members of ICC Committee will visit different departments and offices to give useful information regarding the POSH Act in easy vernacular language.

No complaint of Sexual Harassment against any Student, Faculty, and Staff members has been reported during the year 2022-2023.

Paramita Dasgupta
(Presiding officer, ICC)


Principal
Ananda Chandra College
Jalpaiguri



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Report of Internal Complaint Committee (2021-22)

The meeting was presided by Dr. Paramita Dasgupta. The following members -Dr. Manika Saha, Dr.Chinmayakar Das and Dr. Pushpanjali Ray attended the meeting. Keeping in view the ongoing Lockdown situation COVID Protocols were maintained strictly.

The POSH Act 2013 aimed at prevention of Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) was discussed in detail by Dr. Chinmayakar Das to give the members the idea about the jurisdiction of the ICC Committee.

Resolution of the meeting held on 16/11/2021: Inclusion of other members as per the guideline of the POSH Act 2013 and UGC guideline 2016 was discussed and decision was taken to include other members by taking the necessary action as soon as possible.

Resolution of the meeting held on 11/04/2022: Inclusion of other members as per the guideline of the POSH Act 2013 and UGC guideline 2016 was discussed and unanimous decision was taken to include Sri Francis Bara(Non teaching male staff of A.C. College), Smt Kakali Ghosh (Non teaching female staff of AC College), Artik Ahmed(student representative) and Suryadipta Roy(student representative).

Paramita Dasgupta

Dr. Paramita Dasgupta

(Presiding Officer)

Dr. Debashis Das

(Principal)

Principal
Ananda Chandra College
Jalpaiguri



Anti Ragging Committee Report 2022-2023

Ananda Chandra College has the Anti Ragging Committee following the guidelines of Supreme Court and UGC regulations to curb the menace of Ragging within the college campus as well as in the Boys' and Girls' hostels. The Committee is aiming to create a ragging free culture in college premises including the hostels and to provide healthy academic environment to all students. A clear message is given to senior students and newly admitted students that any activities of ragging are not tolerable in the college premises. The Anti-Ragging Committee holds routine meeting to discuss about the efficacy of the measures taken and about the requirement of any new measure to be implemented in this regard. The Committee members suggest for spreading awareness among students about nuisance of ragging through different programs in the departments. They also show serious concern about regular vigilance in every part of college and in both the hostels. In case of a complaint lodged by the students in any form of ragging, committee holds emergency meeting and follows effective procedures through interrogation of all concerned and finally submit the report to the College Authority for necessary action. In the Academic year 2022-23 not a single incident of ragging has been reported inside the college campus or in the hostels.

In the Academic session 2022-2023, a meeting of Anti-Ragging Committee was held on 10th August 2022, was held in the office of Principal. The following Committee members were present in the meeting.

1. Dr. Debashis Das
2. Dr. Manika Saha
3. Dr. Anuja Roychowdhury
4. Dr. Parimal Bapari
5. Sri Bhusan Adhikari
6. Smt. Abira Sengupta
7. Sr Shyamal Biswas
8. Sri Partha Lahiri

The following Agendas are discussed in the meeting

1. To review the report of Principal
2. To discuss about measures to pursue Anti-Ragging activities in the College Campus.

The Minutes of the meeting are as follows:

1. Principal reports at the meeting that no complaint about any form of ragging by any person has been raised since the last meeting.
2. To sustain a ragging free culture inside the college campus, members unanimously suggest that newly admitted students and seniors are to be sensitised in the departments through induction programs.

Next meeting of Anti-Ragging Committee was held on 8th February 2023 in the office of Principal

The following committee members were present in the meeting.

1. Dr. Debashis Das
2. Dr. Manika Saha
3. Dr. Anuja Roy Chowdhury
4. Dr. Parimal Bapari
5. Sri Bhusan Adhikari
6. Smt. Abira Sengupta
7. Sri Shyamal Biswas
8. Sri Partha Lahiri

The following Agendas are discussed in the meeting

1. To review the report of Principal
2. To discuss about measures to be taken for making ragging free culture in the campus.

The Minutes of the meeting are as follows:

1. As no incident of ragging has been reported to the Principal till the date, thus the members of Anti-Ragging Committee are of the view that there is no need to discuss over the agenda.
2. However members unanimously opine that vigilance in this regard should not be slacked off.

Manika Saha

(Convener)



[Signature]

Principal

(Dr. Debashis Das)

Principal
Ananda Chandra College
Jalpaiguri

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Anti Ragging Committee Report 2021-2022

Ananda Chandra College has Anti Ragging Committee following the guidelines of Supreme Court and UGC regulations to curb the menace of Ragging within the college campus as well as in the Boys' and Girls' hostels. The Committee members play active role to ensure a ragging-free culture in college and hostel campus. The Committee periodically holds meetings to review the overall environment of the college in this regard. To maintain the College premises free of the nuisance of Ragging, Committee members adopt effective measures such as i) submission of undertakings in the form of Anti-Ragging Affidavit form as per UGC norms by newly admitted students during admission, ii) spreading of awareness among the students regarding adverse effect of Ragging during orientation programme organised either centrally or in the departments, iii) to make regular vigilance in every part of the college and both the hostels. The Committee follows transparent procedure in case of a complaint lodged by students for any form of ragging and finally submits the report to the College Authority for necessary action. The Committee expresses satisfaction over the fact that there has been no issue of Ragging reported inside the College premises in the Academic session 2021-22.

In the Academic session 2021-2022, a meeting of Anti-Ragging Committee was held on 20th July 2021, was held in the office of Principal following Covid norms due to pandemic situation. The following Committee members were present in the meeting.

1. Dr. Debashis Das Principal
2. Dr. Manika Saha Convener
3. Dr. Anuja Roychowdhuri
4. Dr. Parimal Bapari
5. Smt. Abira Sengupta
6. Sri Bhusan Adhikari
7. Sri Shyamal Biswas
8. Sri Nirmalya Sarkar
9. Sri Partha Lahiri

The following Agendas were discussed in the meeting

1. Measures to be taken to prevent Ragging in the college campus
2. Miscellaneous

The Minutes of the meeting are as follows:

1. Members of the Committee unanimously suggested that Admission Committee should take initiative to collect undertakings in the form of Anti-Ragging Affidavit from newly admitted students during admission process.

As the classes are still being held in online mode due to prevailing Covid situation, members of the committee unanimously suggested that all the departments should motivate fresh students as well as seniors during online classes to avoid of any kind of indulgence towards ragging in future.

2. Till date there is no incident of Ragging in the college premises as teaching learning activities are in online mode due to pandemic situation.

Next meeting of Anti-Ragging Committee was held on 8th December 2021 in the office of Principal.


The following Agendas were discussed in the meeting

1. To review the report of Principal
2. To discuss about measures to be taken for promoting ragging- free culture in the campus.

The Minutes of the meeting are as follows:

1. The members of Anti-Ragging Committee decided that there is no need to discuss over the agenda as no incident of ragging is reported since last meeting.
2. However, members unanimously resolved that every part of the college campus and both the Girls' and Boys' hostels are to be kept under continuous vigilance so that any sort of ragging can be avoided.

Manika Saha
(Convener)


Principal
(Dr. Debashis Das)

Principal
Ananda Chandra College
Jalpaiguri

A meeting of the grievance redressal cell will be held on 08/02/2023 (Wednesday) at 2:30 PM in the IQAC room of the college. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. Addressing the grievances received.
2. Deciding the plan of action.

With Regards

Gour Sundar Ghosh

(Dr. G. S. Ghosh)
(Convener)

Members:

1. Dr. Debashis Das (Principal)
2. Dr. Asim Basu (Bursar)
3. Dr. Gour Sundar Ghosh (Convener)
4. Dr. Tapan Kumar Ghosh
5. Dr. Indrajit Ghosh
6. Dr. Puspanjali Roy
7. Dr. Ranjit Barman
8. Dr. Bikramjit Roy Chowdhury
9. Shri Bhajan Basak
10. Dr. Mihir Sarkar
11. Smt Alivia Sarker
12. Shri Shibsankar Choudhury
13. Shri Subal Chandra Barman

Invitee:

1. Dr. Biswajit Roy (TCS)
2. Dr. Supriyo Paul
3. Smt Abira Sengupta (Girls' Hostel Super)
4. Dr. Bhusan Adhikari (Boys' Hostel Super)
5. Dr. Paramita Dasgupta
6. Smt Asima Sarker

1. Debashis Das . 8/2/23
2. Asim Basu , 08/02/2023
3. Supriyo Paul . 8/2/23
4. Alivia Sarker 8/02/23
5. Puspanjali Roy 8/2/23
6. Asima Sarker 8/2/23
7. Mihir Sarkar 8/2/2023
8. Gour Sundar Ghosh 8/02/23.
9. Biswajit Roy 08/02/23
10. Tapan Kumar Ghosh 08/02/23
11. Bhajan Basak 08.02.23
12. Shy Choudhury 08.02.23

Resolution:

1. In the emergency meeting of the Grievance Redressal Cell held on 8th Feb, 2023, the discussions revolved around the grievance registered by the students of Chemistry department; the students have submitted their grievance regarding delay in shifting of the Chemistry department. Through consensus in the meeting, it was decided that the grievance would be forwarded to the Principal for redressal.
2. A grievance has also been brought under the notice of the Grievance Redressal Cell; it was regarding the unhygienic condition of the Girl's common room and the Girl's toilet. The convenor informed that this issue was brought to his notice informally as well, and that this needed no further action since it was redressed immediately on the day of the complain. In context of this issue, the cell decided that regular cleaning and sweeping would be supervised hence forth.

[Signature] 8/02/23.

Convenor
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

[Signature]
8/2/23

Principal
Ananda Chandra College
Jalpaiguri

To,
The principal
Ananda Chandra college
Jalpaiguri, West Bengal
pin - 735101.
Date - 10.01.2023

Sub: Unhygienic condition of
Girls' Common Room and Girls' Toilet.

Respected Sir,

I, Ananya Sarkar, currently enrolled
in 'Education Honours' 2nd Semester in
your college. I am writing this letter to
bring your attention on the Unhygienic
condition of Girls' common room and
girls' toilet.

Therefore, I would be obliged
if you take necessary action in this
regard. Thank you for your time and
consideration.

Thanking you.

Yours Sincerely

- Ananya Sarkar
(ANANYA SARKAR)

B.A. Education Honours,
2nd Sem,

Roll no. - 222019330131

Reg. no. - 0192105010630

*Grievance redressed
on the motion of
08/09/23*

Convener
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

To
The Principal
Ananda Chandra College
Jalpaiguri

Date: 22/12/22

Subject: - Delay in shifting to the new science building.

Respected Sir,

This is to inform you that we have heard that the construction of science building is complete. Now we the students of chemistry department want to know why there is delay in shifting to the new science building because the present condition of chemistry laboratories are not good. Water connections, exhaust, gas connections has to be repaired. Moreover there are insufficient number of classrooms. The size of the classrooms are also very small. So we request you to take steps so that we can immediately shift to the science building.

Thanking you

Sincerely yours

Students of
Chemistry department

- 1) Anirban Paul
- 2) Bidhi Apurva
- 3) Nikita Barak
- 4) Suparna Roy
- 5) Rahul Mondal
- 6) Rahul Paul
- 7) Anandam Roy
- 8) Dipanwita Athikary
- 9) Anshu Roy
- 10) Maloi Das

Grievance redressed
on the meeting 8/12/22
Convener
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

Ananda Chandra College (Govt. Sponsored); Jalpaiguri
Grievance Redressal Cell
Notice: 10/05/2023

A meeting of the grievance redressal cell will be held on 12/05/2023 (Friday) at 2:30 PM in the IQAC room of the college. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. Discussing the progress of redressal of previous grievances.

With Regards



(Dr. G. S. Ghosh)
(Convener)

Members:

1. Dr. Debashis Das (Principal)
2. Dr. Asim Basu (Bursar)
3. Dr. Gour Sundar Ghosh (Convener)
4. Dr. Tapan Kumar Ghosh
5. Dr. Indrajit Ghosh
6. Dr. Puspanjali Roy
7. Dr. Ranjit Barman
8. Dr. Bikramjit Roy Chowdhury
9. Shri Bhajan Basak
10. Dr. Mihir Sarkar
11. Smt Alivia Sarker
12. Shri Shibsankar Choudhury
13. Shri Subal Chandra Barman

Invitee:

1. Dr. Biswajit Roy (TCS)
2. Dr. Supriyo Paul
3. Smt Abira Sengupta (Girls' Hostel Super)
4. Dr. Bhusan Adhikari (Boys' Hostel Super)
5. Dr. Paramita Dasgupta
6. Smt Asima Sarker

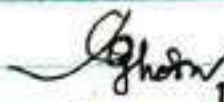
1. Debashis Das 12/5/23
2. Asim Basu 12/5/2023
3. Puspanjali Roy 12/5/23
4. Gour Sundar Ghosh 12.05.23
5. Biswajit Roy 12.05.23
6. Asima Sarker 12/5/23
7. Alivia Sarker 12/05/23
8. Mihir Sarkar 12/05/23
9. Shri 12/5/23
10. Bhajan Basak 12.05.23
11. Tapan Kumar Ghosh 12/05/23
12. Bikramjit Roychowdhury 12/5/23

Agenda:

- 1. Discussing the progress of redressal of previous grievances

Resolution:

In the meeting of grievance redressal cell held on 12th May, 2023, the previous grievance relating to the shifting of the department of chemistry to the science block was discussed. In this regard a new grievance has also been registered by the students of physics department on 20th March, 2023. The convenor informed that the Principal has addressed the issue and had informed that the installation of the basic amenities needed for the proper functioning of the mentioned departments are in progress and the completion of the same will be followed by the shifting. A document of seeking quotation for installation of transformer was produced before the grievance redressal cell, in this regard.


12/05/23.

Convenor
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri


12/5/23

Principal
Ananda Chandra College
Jalpaiguri

NAAC Accredited B++

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Ref. No. 2022-23/WBSEDCL/247

Date: 19.04.2023

To
The Regional Manager,
Jalpaiguri Region, WBSEDCL

Sub: Seeking quotation for installation of transformer at A. C. College, Jalpaiguri

Sir,

You are requested to send us a fresh quotation including the infrastructure/accessories required for installation of the transformer at Ananda Chandra College, Jalpaiguri.

Correspondence from your end in this regard is solicited.

Thanking you,

With regards

Principal

Ananda Chandra College
Jalpaiguri

Principal
Ananda Chandra College
Jalpaiguri

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Office of the Principal

Phone: 03561- 255554 (O)

03561- 257947 [R]

Tele Fax: 03561-257324



P.O. & Dist. JALPAIGURI

West Bengal, INDIA,

PIN Code - 735101

E-mail: principalacc.org

accjal@gmail.com

Website: www.accollege.in

Date: 25.04.2023.

Ref. No. 2022-2023/WBSEDCL) 253,

To

The Superintendent Engineer & Regional Manager,
WBSEDCL, Jalpaiguri

Sub : Seeking a fresh quotation for installation of Transformer at
A.C.College, Jalpaiguri.

Sir,

In reference to your quotation letter Memo No. 4003066664/Quot/03/1673 dt. 10.01.2023 this is to inform you that due to some technical issues the said amount was not deposited within the said time period. In this connection you are requested to send us a fresh quotation including the infrastructure/accessories required for installation of the transformer at Ananda Chandra College, Jalpaiguri.

Correspondence from your end in this regard is solicited.

Yours faithfully,

(Dr. Debashis Das)

Principal.

Principal

Ananda Chandra College
Jalpaiguri



25/4/23



21.15.5.23

Memo No: 4003154710/Quot/03/RTD

JALPAIGURI REGIONAL OFFICE

Regional Office Address: S/OA COMPLEX, JALPAIGURI 731121
P.O. DENGUAHAR,

QUOTATION AS PER WBSEDCL PROCEDURE-A(2010)

To: Ananda Chandra College Phone No: 8112442531
A.C. College Campia. (Pole No. Pincode 731101)Quotation Due Date: 27.05.23
08-400-23Application No: 4003154710
Application Type: New Connection
Reference Id: 900006150
Contract Demand: 65000 Watt (First Year)
Maximum Contract Demand: 65000 Watt

Applicable Tariff Scheme: B-1007

Less Earnest Money: Rs	0.00	207,500.00	Rs. ₹
1) Total Payable Service Connection Charges: Rs.			207,500.00
Refund if any: Rs.	0.00		
2) Security Deposit			
a) Energy Charge (EC) Rs.	270,562.10		402,437.00
b) Fxd/Dmd Charge (FC/DC) Rs.	76,500.00		
d) Meter rent	52,074.32		
	3,600.00		
3) Cost Of Meter			0.00
Rs Six Lakh Ten Thousand Three Hundred Thirty-Seven only			610,337.00

Note: Security Deposit computed as per procedure 29(c) of WBSEDCL Procedure-A(2010).

TERMS AND CONDITIONS:

- => Payment may be made through RTGS/NEFT in account number WBQ9000061504003154710 using IFSC code: ICIC0000104
- => The Quotation is valid for 90 days from the date of issue.
- => Please deposit quotation money by online or in cash/draft/banker's cheque in favour of WBSEDCL.
- => Please submit the Way Leave Permission as per Annexure-B1 of the booklet. For item no. (i) of Annexure B1, for way leave within own premises of applicant or passing over other premises as in item no. (ii) will have to be submitted separately.
- => Please deposit the quotation amount alongwith the execution of the agreement as per Annexure-B.
- => If service connection charge is not deposited within the validity period of 90 days from the date of issue of this quotation then the Quotation will become invalid.
- => Service Connection will be effected as per time limit specified in Regulation of West Bengal Electricity Regulatory Commission.
- => The above quotation is based on the service connection application as per WBSEDCL Annexure-A in accordance to WBSEDCL Procedure-A(2010) and as per the Maximum Contract Demand mentioned above. In future if the contract demand of the said service connection is found to be increased in terms of the (Terms and Conditions of Tariff) Regulation of the West Bengal Electricity Regulatory Commission, then contract demand will be enhanced by the WBSEDCL in a manner as specified in the said regulations.
- => NO OTHER CHARGES EXCEPT THE QUOTATION AMOUNT & INFRASTRUCTURE DEVELOPMENT COST WILL BE PAYABLE
- => Security Deposit is refundable to the Consumer when he/she ceases to be a consumer of WBSEDCL subject to adjustment of any dues.
- => Security Deposit calculated in the quotation is based on the load declared for the third year.

Superintending Engineer

JALPAIGURI REGIONAL OFFICE

15.05.23
Regional Manager
W.B.S.E.D.C.L.
Regional Office
Jalpaiguri

N.B:- YOU WILL HAVE TO EXECUTE AN AGREEMENT WITH WBSEDCL IN ITS STANDARD AGREEMENT FORM FOR 5(FIVE) YEARS AFTER DEPOSITION OF QUOTATION AMOUNT FOR FURTHER PROCESSING FROM THIS END. ALSO IT MAY BE NOTED THAT THIS CONNECTION WILL BE EFFECTED ONLY AFTER DISCONNECTING ALL L&MV CONNECTIONS IN THE SAME PREMISES.

ANANDA CHANDRA COLLEGE

(GOVERNMENT SPONSORED)

AFFILIATED TO: UNIVERSITY OF NORTH BENGAL

Office of the Principal

Phone: 03561-255554 (O)
03561-257947 (R)
Tele Fax: 03561-257324



P.O. & Dist. JALPAIGURI
West Bengal, INDIA,
PIN Code - 735101
E-mail: principalacc.org
accial@gmail.com
Website: www.accollege.in
Date: 07.08.2023

Ref. No. 2023-2024/Electricity/360

To
The Regional Manager
WBSEDCL
Jalpaiguri Regional Office
Jalpaiguri.

Sub : Submission of quotation amount of Rs. 9,49,973/- (Rupees Nine Lakh Forty Nine Thousand Nine Hundred Seventy Three) only against your quotation No. 4003154710/Quot/03/278 dated 15.05.2023 and Memo No. S.E. and R.M.(JRO)/BULK/III/277 dated 15.05.2023.

Sir,

Enclosed please find herewith the ^{of an} Cheque No. **099846** dated 27.07.2023 in connection with submission amount as mentioned in the subject.

Please do the needful at your earliest.

Thanking you.



With regards
[Signature]
(Dr. Debashis Das)
Principal
Principal
Ananda Chandra College
Jalpaiguri

[Signature]
07/08/23

इण्डियन ओवरसीज़ बैंक
Indian Overseas Bank

College Para, Jalpaiguri Branch (1828)
Ananda Chandra College,
Jalpaiguri - 736101
IFS CODE : IOBA0001828 IOB

VALID FOR 3 MONTH ONLY FROM THE DATE OF INSTRUMENT

27 07 20 23
D D M M Y Y Y Y

PAY West Bengal State Electricity Distribution Company Limited.

या धारक को OR BEARER

रुपये RUPEES Nine lakh forty nine thousand nine hundred
and seventy three only.

अदा करे

₹

9.49.973=00

Ananda Chandra College

उपि नं
A/c No. 182802000000004



7FND07

[Signature]
President/Member
Governing Body

[Signature]
Principal/Secretary
A.C. College, Jalpaiguri
Please sign below

"Payable at par at all branches of IOB in India"

⑈099846⑈ 73502050⑈

11

To,

The principal
Ananda Chandra College
Jalpaiguri,

Sub: request for shifting physics department

Sir,

We, the students of Physics department, would like to inform you that, due to few number classrooms & as all the three semesters have most of the classes at the same time, so we are facing difficulties to attend our lectures.

Therefore, we are requesting to shift our department of the new science building so that the above mentioned problem would be solved.

We will be grateful, if you kindly look upon the matter as soon as possible.

Thanking you,

Yours faithfully,
The students of
Physics department
A.C. College

Dated - 20th March, 2023.

Grievance redressed.
on 12/05/23
Convener
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

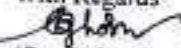
Aranda Chandra College (Govt. Sponsored) : Jalpaiguri
Grievance Redressal Cell
Notice: 01/03/2022

An emergency meeting of the grievance redressal cell will be held on 03/03/2022 (Thursday) at 2:30 PM in the IQAC room of the college. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. Addressing the grievances received and deciding the plan of action.

With Regards



(Dr. G. S. Ghosh)
(Convener)

Members:

1. Dr. Debashis Das (Principal)
2. Dr. Asim Basu (Bursar)
3. Dr. Gour Sundar Ghosh (Convener)
4. Dr. Tapan Kumar Ghosh
5. Dr. Indrajit Ghosh
6. Dr. Puspanjali Roy
7. Dr. Ranjit Barman
8. Dr. Bikramjit Roy Chowdhury
9. Shri Bhajan Basak
10. Dr. Mihir Sarkar
11. Smt Alivia Sarker
12. Shri Shibsankar Choudhury
13. Shri Subal Chandra Barman

Invitee:


1. Dr. Bhusan Adhikari (Boys' Hostel Super)
2. Dr. Paramita Dasgupta
3. Supriyo Paul (TCS)
4. Asima Sarker
5. Abira Sengupta (Girls Hostel Super)

1. Debashis Das 3/3/22
2. Asim Basu, 03/03/2022
3. Gour Sundar Ghosh 03/03/22
4. Mihir Sarkar
5. Alivia Sarker 03/03/22
6. Tapan Kumar Ghosh 03/03/2022
7. Puspanjali Roy 3/03/22
8. Bhajan Basak 03-03-22
9. Shri Sankar Choudhury 02/03/22
10. Asima Sarker 3/3/22
11. Bhusan Adhikari 3/3/22
12. Ranjit Barman 3/3/22
13. Abira Sengupta 3/3/22
14.  3/3/22

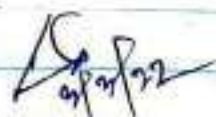
Resolution

In the emergency meeting of the Grievance Redressal Cell held on 3rd Mar, 2022, the grievances that were received were put before the Committee by the Convenor.

- 1) A grievance was received dated 18th Feb, 2022. The grievance was submitted by the 1st Semester students of Botany Department requesting improvement of infrastructure and the repairing of the departmental microscope. It was decided by the members that the grievance will be forwarded to the Principal for redressal.
- 2) A grievance concerning lack of GE and Programme classes of Statistics was submitted by a 4th Semester student of Economics Hon., dated 9th Feb, 2022. A similar grievance relating to the subject Statistics, has also been submitted by a 6th semester student of B.Sc. Programme course dated 25th Feb, 2022. The grievance was regarding lack of faculty in Statistics. The redressal of the grievances needed intervention of the Department of Mathematics, and so, it was decided that the grievance will be forwarded to the faculties of the Department of Mathematics.


03/03/22

Convenor
Grievance Redressal Cell
Ananda Chandra College
Jaipur



Principal
Ananda Chandra College
Jaipur

To

The principal
Ananda Chandra College

Jalpaiguri, 735101

Date - 18th february, 2022

Sub- An application for amendments regarding
infrastructure

Respected Sir,

With due respect and most humbly we the students of Botany department, 1st semester want to state that the condition of microscopes of our department is very poor, its very difficult for us to perform our practicals. Also there is no facility of clean filtered drinking water which is very necessary for students.

Therefore we students of Botany department are requesting to you to take necessary actions in these cases then we will be grateful to you.

Thanking you

Yours obediently

Pray, Kankanika Roy, Ipshtita Paul, ~~Shubini~~, Akash Paul, Ashim Mandal

Students of 1st sem of Botany Department

Ananda Chandra College

Jalpaiguri, 735101

To
The Principal,
Ananda Chandra College,
Jalpaiguri,
West Bengal, 735101

Date: 09.02.2022

Subject: Lack of Statistics GE classes

Respected sir,

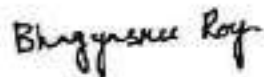
I hope this letter finds you well. My name is Bhagyasree Roy, currently enrolled in Economics Honours (4th Semester) with Statistics as Generic Elective subject in your college. I'm writing this letter to bring your attention on the lack of holding of Statistics GE classes in the college.

Throughout the current academic session, my peers and I have noticed a significant gap in the availability of statistical faculty members leading to lack of holding of classes. Given the importance of statistics in our field, the absence of faculty is hindering our academic progress.

I shall be obliged if you take necessary steps in this regard.

Thanking you.

Sincerely,



(Bhagyasree Roy)

B.Sc Economics Honours (4th semester)

Roll no: 20DSH0056

Date : 25.02.2022

To the Principal,
Dr. Debashish Das,
Ananda Chandra College,
Jalpaiguri,
West Bengal, 735101

Subject : Regarding Lack of Statistics Faculty

Respected Sir,

I am writing to express my sincere concern regarding the ongoing absence of a dedicated statistics faculty member for the sixth semester students at Ananda Chandra College. As a 6th Semester student currently enrolled in the B.Sc Program course, the lack of any classes has resulted in several significant issues:

- **Incomplete Curriculum Coverage:** Key topics and concepts remain incompletely addressed, leaving me with substantial gaps in my understanding of the subject.
- **Limited Support and Guidance:** Without a dedicated teacher, I lack access to personalized feedback, in-depth explanations, and the opportunity to receive effective assistance with individual questions and challenges.
- **Concerns about Future Preparedness:** Statistics forms a crucial foundation for several academic and professional paths I may pursue. I am deeply concerned that the current situation will leave me underprepared for further studies or careers in data analysis, research, and related fields.

Therefore, I would be obliged if you take necessary action in this regard. Thank you for your time and consideration.

Sincerely,

Animesh Nath

Animesh Nath
19DSP0025
A student of AC College
6th Sem, 2019 - 2022 Session


Ananda Chandra College (Govt. Sponsored) : Jalpaiguri
Grievance Redressal Cell
Notice: 05/04/2022

A meeting of the grievance redressal cell will be held on 07/04/2022 (Thursday) at 2:30 PM in the IQAC room of the college. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. To prepare the redressal report of the period from June, 2021 to May, 2022.
2. Planning for future activities.

With Regards


(Dr. G. S. Ghosh)
(Convener)

Members:

1. Dr. Debashis Das (Principal)
2. Dr. Asim Basu (Bursar)
3. Dr. Gour Sundar Ghosh (Convener)
4. Dr. Tapan Kumar Ghosh
5. Dr. Indrajit Ghosh
6. Dr. Puspanjali Roy
7. Dr. Ranjit Barman
8. Dr. Bikramjit Roy Chowdhury
9. Shri Bhajan Basak
10. Dr. Mihir Sarkar
11. Smt Alivia Sarker
12. Shri Shibsankar Choudhury
13. Shri Subal Chandra Barman

Invitees:

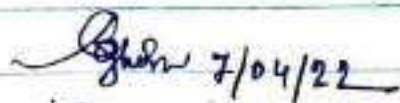
1. Dr. Supriyo Paul (TCS)
2. Smt Abira Sengupta (Girls' Hostel Super)
3. Dr. Bhasan Adhikari (Boys' Hostel Super)
4. Dr. Paramita Dasgupta
5. Smt Asima Sarker

1. Debashis Das 7/4/22
2. Asim Basu, 07/4/2022
3. Gour Sundar Ghosh 7/04/2022
4. Mihir Sarkar
5. Puspanjali Roy 7/4/22
6. Tapan Kumar Ghosh 07/04/2022
7. Bhajan Basak 07.04.22
8. Shibsankar Choudhury 07/04/22
9. Alivia Sarker 07/04/22
10. Asima Sarker 7/4/22
11. Bhasan Adhikari 7/4/22
12. Ranjit Barman 7/4/22
13. Abina Sen Gupta 7/4/22
14. Supriyo Paul 7.4.22


Resolution:

In the meeting of the Grievance Redressal Cell dated 7th April, 2022, the members met to prepare the redressal report for the period. The cell has successfully redressed the grievances that were received and discussed in the previous meeting of the cell, dated 3rd March, 2022. The details of the redressal are as follows:

- 1) On request of the redressal cell, the Principal has arranged for servicing of the microscope of the Botany Department on 7th March, 2022.
- 2) The Department of Mathematics has addressed the grievances regarding Statistics classes and lack of faculty in Statistics and has forwarded to the Grievance Cell the departmental resolution and the changed time table with newly allotted Statistics classes for Programme and G.E. students.

 7/04/22

Convener
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

 7/4/22

Principal
Ananda Chandra College
Jalpaiguri

INVOICE

**DATE**

07.03.2022

INVOICE NO

028/2021-22

CHEMICO

NUTAN PARA

JALPAIGUR - 735101

9093429280

chemico.jpg@gmail.com

INVOICE TO

THE HEAD

DEPARTMENT OF BOTANY

ANANDA CHANDRA

COLLEGE

JALPAIGURI

SALESPERSON

SUBHAM SAHA

JOB

SERVICING

PAYMENT TERMS**DUE DATE****QUANTITY****DESCRIPTION****UNIT PRICE****LINE TOTAL**

20NOS

MICROSCOPE SERVICING AND
MAINTANIENCE

RS. 250/PC

RS. 5000.00

Subtotal	5000.00
Sales Tax	
Total	5000.00

RS. FIVE THOUSAND ONLY.

*servicing was done
properly. Microscopes
were checked and
found in good
condition.*

*A. Das
H. Das*

In-Charge
Botany Department
A. C. COLLEGE
Jalpaiguri



ANANDA CHANDRA COLLEGE

Resolution taken to allot some Statistics Classes (Program & G.E)

On the basis of the complaints lodged by Animesh Nath, Roll- 19DSP0025, 6th Semester & Bhagyasree Roy, Roll- 20DSH0056, 4th Semester, forwarded by our Principal to our Department for some remedial measure in this regard, it has been decided that some teachers will take some classes consulting the students about their requirements. As there is no faculty member in Department of Statistics at present, Department of Mathematics will extend full co-operation to resolve the issue and Principal be requested to bring the issue to College Service Commission for recruitment of Statistics Teacher at the earliest.

The Classes have been distributed to the following teachers:

Program Course- 1. Dr. Asim Basu (Dept. of Mathematics)

2. Dr. Paramita Dasgupta (Dept. of Economics)

Generic Elective - 1. Mr. Debajit Chakraborty (Dept. of Mathematics)

2. Ms. Juhita Roy (Dept. of Mathematics)

3. Ms. Uma Nag (Dept. of Mathematics)

 16.03.2022
Head of the Department
Department of Mathematics
Ananda Chandra College
Jaipur

Department of Mathematics Class Routine 2022-23

	09:30-10:30	10:30-11:30	11:30-12:30	12:30-01:30	01:30-02:30	02:30-03:30	03:30-04:30	04:30-05:30
Monday	SEM-3(H)-31(NC) SEM1-(GE/Prog)-10(DC) SEM-3(GE)-10(DC)	SEM-3(H)-31(NC) SEM-5(Prog)28(JR)	SEM-5(H)-31(AB)	SEM-1(H)-29(NC) SEM-5(H)-31(AB)	SEM-1(H)-29(UN) SEM-5(H)-31(NC) SEM-3(Prog)-10(JR) STSEM-3(Ge)17(DC)	SEM-3(H)-29(AB) SEM-5(H)-31(NC)	SEM-3(H)-29(AB)	
Tuesday	STSEM-3(Ge)-29(DC)	SEM-3(H)-31(NC) SEM-3(Prog)-10(DC) SEM-5(H)-29(AB)	SEM-3(H)-31(ARC) SEM-5(H)-Prac(NC) SEM-5(prog)-28(UN)	SEM-3(H)-31(ARC) SEM-5(H)-Prac(NC)	SEM-5(H)-31(ARC)	SEM-1(H)-31(APM) SEM-1(GE/Prog)-10(DC) SEM-3(H)-29(AB) SEM-3(GE)-10(DC)	SEM-1(H)-31(UN) SEM-5(H)-29(APM)	
Wednesday	SEM-1(GE/Prog)-10(JR) SEM-3(Ge)-10(JR) STSEM-3(Ge)-17(DC)	SEM-3(H)-31(APM) SEM-3(Prog)-10(DC) SEM-5(prog)-28(JR)	SEM-1(H)-29(APM) SEM-3(H)-31(ARC) SEM-5(H)-Prac(NC)	SEM-1(H)-31(ARC) SEM-5(H)Prac(NC)	SEM-3(Prog)-31(JR) SEM-5(H)-29(APM)	SEM-3(H)-31(NC) SEM-5(H)-29(APM)	SEM-5(Progsec)-10(APM)	

	09:30-10:30	10:30-11:30	11:30-12:30	12:30-01:30	01:30-02:30	02:30-03:30	03:30-04:30	04:30-05:30
Thursday	ST-3(GE) -10 (UN)	SEM-5(H)- 31(NC)	SEM-3(H)- 31(NC) SEM-5(H)- 29(APM) SEM- 5(PROG)- 10(JR)	SEM-3(H)- 31(APM) SEM-3(prog)- 10(UN) SEM-5(H)- 29(ARC)	SEM-3(H)- 29(AB) SEM-5(H)- 31(ARC)	SEM-1(H)- 31(ARC) SEM- 1(GE/Prog)- 10(DC) SEM-3(GE)- 10(DC)	SEM-1(H)- 29(APM) SEM-3(PROG)- 10(JR)	SEM- 5(Progsec)- 10(APM)
Friday	SEM-5(prog)- 28(JR) STSEM- 3(GE)17 (UN)	SEM-3(H)-31 (APM) SEM-5(H)-29 (AB)	SEM-3(H)-31 (ARC) SEM-5(H)-29 (AB)	SEM-3(H)-29 (AB) SEM-5(H)-31 (ARC)	SEM-3(prog)- 10(UN) SEM-5(H)-31 (ARC)	SEM-1(H)-31 (UN) SEM-1(GE/ Prog)-10(JR) SEM-3(GE)-10 (JR) SEM-5(H)-29 (APM)	SEM-1(H)-31 (APM)	
Saturday	SEM-1(H)- 31(NC) SEM-1(GE/ Prog)-10(JR) SEM-3(GE)-10 (JR) SEM-5(prog)- 28(UN)	SEM-1(H)-31 (ARC) SEM-3(H)-53 (NC) SEM-3(Prog)- 10(UN) SEM-5(H)-29 (APM) STSEM- 3(GE)75 (DC)	SEM-3(H)-31 (APM) SEM-5(H)-29 (ARC)	SEM-5(H)-31 (AB)	SEM-3(H)-31 (AB) SEM-5(H)-29 (NC)	AB: DrAsim Basu ARC:DrAnujaRoyChoudhuriAP M.DrAkashPradipMondalNC:Sri NarayanChoudharyDC:SriDebas itChakraborty UN:MissUmaNagJR: MissIuhitaRoy		

Ananda Chandra College (Govt. Sponsored): Jalpaiguri
Grievance Redressal Cell
Notice: 18/12/2020

An emergency meeting of the grievance redressal cell will be held on 21/12/20 (Monday) at 3:30 PM in the IQAC room of the college. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. Redressal of issues related to informally shared grievances.
2. Discussing probable methods of addressing grievances through online mode.
3. Planning of future activities.

With Regards


Dr. G S Ghosh
Convener.

Members:

1. Dr. Diganta Chakrabarty (Teacher-In-Charge)
2. Dr. Monika Saha (Bursar)
3. Dr. Tapan Kumar Ghosh
4. Dr. Indrajit Ghosh
5. Dr. Ranjit Barman
6. Dr. Gour Sundar Ghosh (Secretary, Teachers' Council)
7. Dr. Bikramjit Roy Chowdhury
8. Dr. Bhushan Adhikari (Boys' Hostel Super), Invitee
9. Dr. Mihir Sarkar
10. Smt Alivis Sarker
11. Shri Shibsankar Choudhury
12. Abira Sengupta (Girls Hostel Super), Invitee
13. Puspajali Roy

1. A. Chakrabarty 21/12/2020
2. Manika Saha 21/12/2020
3. Tapan Kumar Ghosh 21/12/2020
4. Puspajali Roy 21/12/20
5. Gour Sundar Ghosh 21/12/20
6. Alivis Sarker 21/12/20
7. Mihir Sarkar 21/12/20
8. Ghoshadhy 21/12/20
9. Adhikari 21/12/20
10. Abira Sengupta 21/12/20
11. Bhushan Adhikari 21/12/20
12. Ranjit Barman 21/12/20

In the need emergency meeting of Grievance Redressal Cell held on 21st Dec, 2020, the following agendas were discussed:

Agenda:

1. Redressal of issues related to informally shared grievances.
2. Discussing probable methods of addressing grievances through online mode.
3. Planning of future activities.

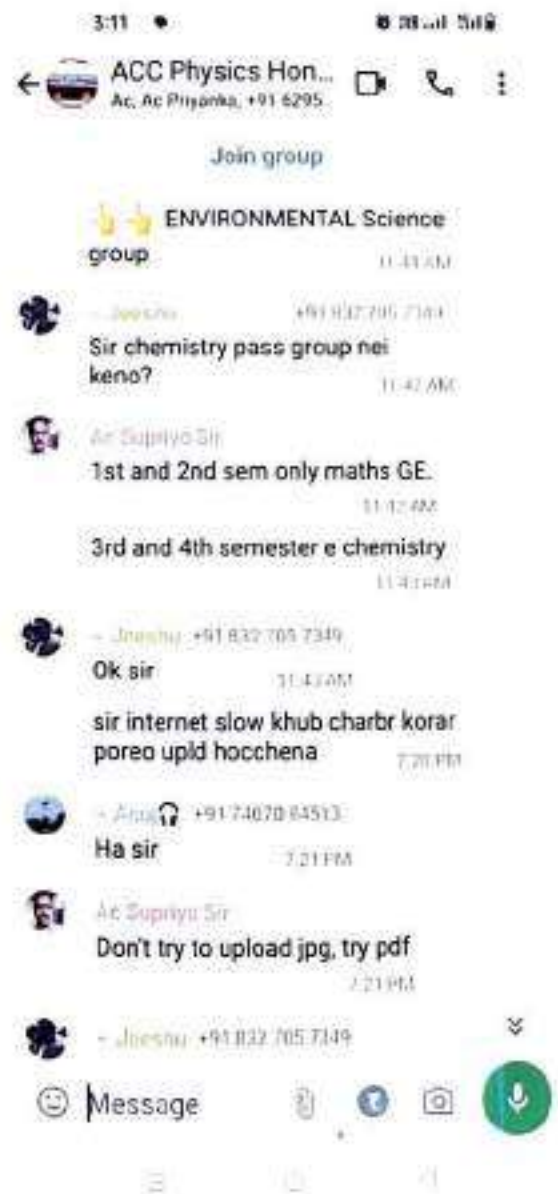
The agendas were discussed and through consensus the following resolutions were taken.

1. It was found out that students were having some grievances that were shared with the departmental faculties informally or during online classes. Most of the grievances were related to technical issues faced during online classes, teaching-learning problems faced due to lack of necessary information etc. This informal registering of grievances needed to be addressed.
2. As a response to the aforementioned issue, the probable methods of registering of grievances and the addressing of the same were discussed. It was decided that the faculties of the departments would inform the students about the activities of the cell and would provide them with a format of registering their grievances. With the permission of the Principal, it was decided that the college mail id will be used for the purpose. The student will have to put as subject head of the mail "To the Grievance Redressal Cell."
3. It was also decided, on account of the Covid-related

lockdown situation, that grievances will be addressed in an online mode.

Prin 21/12/2020
Convener
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

D. Choudhury
21/12/2020
Teacher-in-charge
Ananda Chandra College
JALPAIGURI



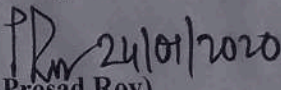
ANANDA CHANDRA COLLEGE (GOVT. SPONSORED) :: JALPAIGURI
GRIEVANCE REDRESSAL CELL
NOTICE: 24 / 01 / 2020

An emergency meeting of the Grievance Redressal Cell will be held on 29/01/2020 (Wednesday) at 1:30 p.m. in the IQAC Room of the College. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. To prepare the redressal report of the period from June, 2019 to May, 2020.
2. Planning for future activities.

With Regards


(Dr Prosad Roy)
(Convener)


Members:

1. Dr Md Abdur Razqque (Principal)
2. Dr. Manika Saha (Bursar)
3. Dr Prosad Roy (Convener)
4. Dr Rania Bhattacharjee
5. Dr Paramita Dasgupta
6. Dr. Bikramjit Roy Chowdhury
7. Dr. Ranjit Barman
8. Dr. Gour Sundar Ghosh
9. Shri Bhajan Basak
10. Sri Tanmoy Chatterjee
11. Dr Mihir Sarkar

Invitee:

1. Sri Suman Sen(TCS)
2. Dr. Bhusan Adhikary (Boy's Hostel Super)
3. Smt Abira Sengupta ((Girl's Hostel Super)

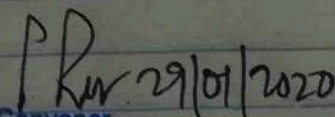
Members Present:

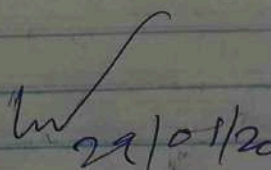

Prosad Roy 29/01/2020
Bhajan Basak 29-01-20
Gour Sundar Ghosh 29.01.2020.
Ranjit Barman 29.1.20
R. Bhattacharjee 29.1.20
Paramita Dasgupta 29/1/20.
Manika Saha 29/1/20
Bhusan Adhikary 29/1/20

Resolution

In the emergency meeting of the Grievance Redressal Cell, held on 29th Jan, 2020, the grievance that was received was put before the Committee by the Convener and was successfully redressed.

- 1) A grievance was received dated 20th Jan, 2020. The grievance was submitted by the student boarders of Boy's hostel and was regarding non-functioning lights. The Committee decided to put this before the Principal. Considering the fact that this was the second electricity related grievance submitted by the boarders of Boy's hostel in the session, the Committee also decided to inform the Hostel Super about the same, so as to ensure that the boarders are not misusing any of the facilities provided by the institution.


Convener
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri


Principal
Ananda Chandra College
Jalpaiguri

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852

1642

1172

1172

2200

E. & O.

ERPRIS

Ananda Chandra College (GOVT. SPONSORED) :: JALPAIGURI
GRIEVANCE REDRESSAL CELL
NOTICE: 07/06/2019

An emergency meeting of the Grievance Redressal Cell will be held on 14/06/2019 (Friday) at 1:30 p.m. in the IQAC Room of the College. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. To prepare the redressal report.
2. Planning for future activities.

With Regards

PR. 7/6/2019
(Dr Prosad Roy)
(Convener)

Members:

1. Dr Md Abdur Razqque (Principal)
2. Dr Chandana Acharyya (Bursar)
3. Dr Prosad Roy (Convener)
4. Dr Raniana Bhattachaiee
5. Dr Paramita Dasgupta
6. Dr. Bikramjit Roy Chowdhury
7. Dr. Ranjit Barman
8. Dr. Gour Sundar Ghosh
9. Shri Bhajan Basak
10. Sri Tanmoy Chatterjee
11. Dr Mihir Sarkar

Invitee:

1. Sri Suman Sen(TCS)
2. Dr. Bhusan Adhikary (Boy's Hostel Super)
3. Smt Abira Sengupta ((Girl's Hostel Super)

Members present

1. 14/06/19.
2. Prosad Roy 14/6/2019
3. Ranjit Barman 19/6/19
4. Gour Sundar Ghosh 14.06.19.
5. Chandana Acharyya 14/06/2019.
6. RBhattachaiee 14.06.19
7. Paramita Dasgupta 14/06/19.
8. Bhajan Basak 14-06-19
9. Bhusan Adhikary 14/6/19

Resolution:

In the emergency meeting of the Grievance Redressal Cell held on 14th June, 2019, the grievances that were received were put before the Committee by the Convener.

1) A grievance was received dated 7th June, 2019. The grievance was submitted by student boarders of ~~Girls~~ Boy's Hostel in relation to maintenance issue that requires urgent attention. The grievance was ~~about~~ regarding non-functioning fan and light. The issue was confirmed by the Hostel Super and it was decided that the grievance will be forwarded to the Principal for immediate redressal.

2) The second grievance received, dated 29th May, 2019, and 4th June, 2019, was also submitted by the boarders of Hostel in relation to the condition of facilities in the hostel. The students in their grievance have put forward that ^{several} beds and doors are in a state of disrepair. The issue was again confirmed by the Hostel Super, and considering the urgency of the issue, it was decided that the grievance will be forwarded to the Principal for immediate redressal.

PRR 14/6/2019

Convener
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

W

Principal
Ananda Chandra College
Jalpaiguri

31
= 86
= 86
203
70
S. O. E.
RISES

Ananda Chandra College (GOVT. SPONSORED) :: JALPAIGURI
GRIEVANCE REDRESSAL CELL
NOTICE: 10/01/2019

An emergency meeting of the Grievance Redressal Cell will be held on 17/01/2019 (Thursday) at 2:30 p.m. in the IQAC Room of the College. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. To prepare the redressal report of the period from June, 2018 to May, 2019.
2. Planning for future activities.

With Regards

PR 10/1/2019
(Dr Prosad Roy)
(Convener)

Members:

1. Dr Md Abdur Razzqe (Principal)
2. Dr Chandana Achariee (Bursar)
3. Dr Prosad Roy (Convener)
4. Dr Raniana Bhattachaiee
5. Dr Paramita Dasgupta
6. Dr. Bikramjit Roy Chowdhury
7. Dr. Ranjit Barman
8. Dr. Gour Sundar Ghosh
9. Shri Bhajan Basak
10. Sri Tanmoy Chatterjee
11. Dr Mihir Sarkar

Inviter:

1. Shri Bhajan Basak(TCS)
2. Sri Bhusan Adhikary (Boy's Hostel Super)
3. Smt Abira Sengupta ((Girl's Hostel Super)

Members present in the meeting:

1. W 17/01/19.
2. Chandana Achariyya 17/01/2019
3. Ranjit Barman 17/1/19
4. RBhattachajee 17.01.19
5. Prosad Roy 17/1/2019
6. Gour Sundar Ghosh 17.1.19
7. Bhajan Basak 17.01.19
8. Paramita Dasgupta 17/01/19
9. Shri Basak 17/01/19

Resolution:

In the Grievance Committee meeting held on 17th January, 2019, the grievances received were put before the Committee by the Convenor and were redressed by the committee.

① A grievance was received regarding the hygienic state of the ladies toilet in Girl's Common Room. The grievance was submitted on 15th January, 2019. The committee decided to call the sweeper and direct him in this regard. It was also decided that his work will be supervised randomly henceforth.

② An anonymous grievance was received dated 11th December, 2018, regarding use of mobile phones in corridors. The anonymous writer has written about noticeable increase in the use of mobile phones in the college corridors and has shared his/her concern about the same affecting overall college environment, like, distraction in students, disruption in the flow of movement through the corridors. The Grievance Committee considered the issue as a relevant one and decided to provide the students with mobile phone usage related guidelines. The students, it was decided needed to be reminded about restricted and responsible use of mobile phone. They also needed to be instructed to refrain from using mobile phones inappropriately in classrooms and corridors. It was also decided that placards relating to the same, will be put in the corridors.

PRM 17/1/2019

Convenor
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

Principal
Ananda Chandra College
Jalpaiguri

Ananda Chandra College (GOVT. SPONSORED) :: JALPAIGURI
GRIEVANCE REDRESSAL CELL
NOTICE: 20/08/2018

An emergency meeting of the Grievance Redressal Cell will be held on 27/08/2018 (Monday) at 1:30 p.m. in the IQAC Room of the College. All the members of this committee are earnestly requested to attend the said meeting.

Agenda:

1. To prepare the redressal report.
2. Planning for future activities.

With Regards

P. Roy. 20/8/2018
(Dr Prosad Roy)
(Convener)

Members:

1. Dr Md Abdur Razqque (Principal)
2. Dr Chandana Achariee (Bursar)
3. Dr Prosad Roy (Convener)
4. Dr Ranihana Bhattachaiee
5. Dr Paramita Dasgupta
6. Dr. Bikramjit Roy Chowdhury
7. Dr. Ranjit Barman
8. Dr. Gour Sundar Ghosh
9. Shri Bhajan Basak
10. Sri Tanmoy Chatterjee
11. Dr Mihir Sarkar

Invitee:

1. Shri Bhajan Basak(TCS)
2. Sri Bhusan Adhikary (Boy's Hostel Super)
3. Smt Abira Sengupta ((Girl's Hostel Super)

1. W 27/08/18
2. Prosad Roy 27/8/2018
3. Chandana Achariyya 27/08/18
4. Gour Sundar Ghosh 27/08/2018
5. Ranjit Barman 27/8/18
6. RBhattacharjee 27.08.18
7. Paramita Dasgupta 27/08/18
8. Bhusan Adhikary 27/8/18
9. Bhajan Basak 27.08.18
- 10.

Resolution

In the Grievance Committee meeting held on 27/08/2018, the Convener have put before the Committee a grievance submitted by a 1st year student, relating to the issuing of identity card. The committee decided to inform the office and direct the later to issue identity cards to 1st year students at the earliest.

PRR 27/8/2018

Convener
Grievance Redressal Cell
Ananda Chandra College
Jalpaiguri

W

Principal
Ananda Chandra College
Jalpaiguri